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MSC SINFONIA Friday, 11 March 2016

5:55

18:12

TODAY'S FORECAST



22°C min
26°C max

FROM THE BRIDGE

6:00 *

Arrival
DURBAN

Disembarkation procedures start at approximately 6:00

Please have the following with you: **Passport together with your cruise card. Have these items ready for the Immigration Control in the terminal to speed up the process.**

Distance from Portuguese Island to Durban:
312 nautical miles

* Weather Permitting.

OUR AGENCY IN DURBAN

Agency MSC DURBAN
54 WINDER STREET - P.O. BOX 10687 -
MARINE PARADE 4056
DURBAN 4001 - SOUTH AFRICA
Tel No: 0860 114411
MSC Sinfonia: 00870-764837233/36 *

* Satellite number - please check with your telephone operator.

Arrivederci!

As we come to the end of our cruise together, allow me to thank you for choosing MSC for your holiday. I hope you had a host of wonderful memories to take home with you; not only of the places you have visited but also of your time on board. Our greatest reward would be to see you again in the near future. I would be honoured to personally welcome you for your next cruise. On behalf of the entire crew and all of us at MSC, our sincere thanks for being with us. Until next time, I wish you my warmest Arrivederci!

Captain Paolo Russo

DISEMBARKATION PROCEDURES

To ensure a rapid and safe disembarkation for everyone, please read the instructions provided below and on the rear of this sheet.

The table overleaf shows the colour codes, meeting points and meeting times for each group of Guests.



Luggage disembarkation:

- Please write your name and address on the coloured luggage labels left in your cabin, then attach them to the luggage you would like carried ashore.
- Detach the end of the luggage label showing your disembarkation number and attach it to the back of the Cruise Card of each guest (including children). You will be asked to show this to staff as you disembark.
- Please leave your luggage outside your cabin door by 24:00 at the latest on the night before disembarkation. (Please take baby carriages, items used for walking support and any important documents and valuables with you as hand luggage.)
- You may deposit hand luggage in the Shelagh's House, deck 5 from 5:30 on disembarkation day until your disembarkation time.
- After disembarking, you can collect your luggage from the terminal building.



Guests disembarkation:

- Please vacate your cabin by 6:30 on the morning of disembarkation. Before leaving your cabin, please check the drawers, the wardrobe, the bathroom and your safe, and leave your safe door open for the cabin steward to do a final check. (Your Mini Bar will be closed at 18:00. If you need it to be available until the morning of disembarkation, you are kindly asked to inform the Cabin Steward. Room Service available by calling 99).
- Please come to your meeting point by the appointed time and wait there until instructed to disembark. Please note that all lounges are non-smoking on the morning of disembarkation.
- Please note that we are required to wait until immigration officials have completed the necessary check to authorize disembarkation. We apologise in advance for any delay.
- When it is your turn to disembark, your colour code will be announced in the lounge and you will be escorted to the correct gangway by a member of staff.

NOTES ON DISEMBARKATION

- Guests using a wheelchair and requiring the assistance of our personnel when disembarking are kindly requested to meet and wait on deck 5 (Reception Area).
- Any confiscated items will be available for collection on the day of your disembarkation at the ship's exit.
- The alcohol bought on board can be collected from 22:00 to 24:00 at the Duty Free Shop, deck 5. The alcohol/sovenirs will be delivered to your cabin starting from 18:00 the evening before your disembarkation.

BREAKFAST			
Time	Service	Location	Deck
5:30 8:30	Buffet	Buffet La Terrazza & Caffè del Mare	11
5:30 7:30	Restaurant	Il Galeone	5
Room Service is not provided on the disembarkation day			

SERVICES & OPENING HOURS		
Time	Telephone	Deck
RECEPTION		
24h	99	5
WAKE UP SERVICE		
Push *# and follow instructions		
MEDICAL CENTER		
9:00 -12:00	4087	7
MEDICAL EMERGENCY: 111		
MSC PHOTO GALLERY		
6:00-7:00	4063	6

YOUR OPINION COULD WIN A CRUISE



Want to win yourself a free cruise? Just fill in our online comment form when you get home and you could win one of 10 free cruises we're giving away each year! It's our way of showing how much we value your views. To receive an email with a link to the comment form, please remember to leave us your email address (unless you have already signed up to the MSC Voyagers Club or to our e-newsletter) by filling in the voucher received in the cabin. Voucher also available at the Reception - Guest Service or in any of the onboard bars and shops.



- Welcome
- Classic
- Silver
- Gold
- Black

Don't miss the chance to join the MSC Voyagers Club! This exclusive world of privileges and benefits is our way of saying thank you to people like you, who choose to travel with MSC Cruises. If you're already a Classic, Silver, Gold or Black card holder, check out all the advantages you can enjoy during your cruise. And if you're not, becoming an MSC Voyagers Club member is quick, easy and free. Ask for information at Reception - Guest Service, call 99 or visit: www.mscevoyagersclub.com.

DISSEMBARKATION DAY

In order to ensure a rapid and safe disembarkation for everyone, you are kindly requested to read the instructions and information provided on the rear of this page.

COLOUR	DISSEMBARKATION INFORMATION	MEETING POINT	DECK
GREY 2	Guests with Self Assiston decks 7, 8	6:00, Manhattan Bar	5
GREY 3	Guests with Self Assist on decks 9, 10, 11, 12	6:10, Manhattan Bar	5
YELLOW 2	GUESTS WITH TRANSFER TO AIRPORT ON DECKS 8, 9 GUESTS WITH TRANSFER TO HOTEL	6:25, Buddha Bar	6
YELLOW 3	GUESTS WITH TRANSFER TO AIRPORT ON DECK 7, 10, 11, 12 GUESTS WITH TRANSFER SOLD ONBOARD	6:35, Sinfonia Lounge	6
PINK 1	Individual Guests on deck 10	6:40, Teatro San Carlo	6
PINK 2	Individual Guests on deck 10 from cabin 1101 - 1183 HONEY GROUP	6:45, Teatro San Carlo	6
LIGHT BLUE 1	Individual Guests on deck 7 from cabin 7001 - 7130	6:50, Manhattan Bar	5
LIGHT BLUE 2	Individual Guests on deck 7 from cabin 7133 - 7192	6:55, Manhattan Bar	5
GREEN 2	Individual Guests on deck 8 from cabin 8001 - 8116	7:00, Teatro San Carlo	6
GREEN 3	Individual Guests on deck 8 from cabin 8117 - 8206	7:05, Teatro San Carlo	6
RED	Individual Guests on deck 8 from cabin 8210 - 8301	7:15, Manhattan Bar	5
RED 1	Individual Guests on deck 9 from cabin 9001 - 9110	7:20, Manhattan Bar	5
WHITE 2	Individual Guests on deck 9 from cabin 9111 - 9297	7:25, Teatro San Carlo	6
WHITE 3	Individual Guests on deck 12 JACKS GROUP DANELLE VAN RENSBURG GROUP LIBERTY GROUP JTG MUNICIPAL GROUP	7:30, Teatro San Carlo	6

SETTLING YOUR BILL

Payment by credit card (Visa, MasterCard, Diners, American Express e Discover):

Two copies of your bill will be delivered to your cabin on the evening before disembarkation. Please leave one signed copy in the cabin. Any expenses incurred on disembarkation day will be charged directly to your credit card.

Payment by debit/prepaid card (Maestro, Visa Electron, Visa Debit, MasterCard Debit) **or in cash**:

Check the bill received on the cabin the evening before disembarkation:

• **Negative balance: for debit and prepaid card payments** go to the Cruise Card Activation Points or to the Reception - Guest Service, deck 5 from **4:30 to 6:30**; for cash payments to the Reception - Guest Service, deck 5 from **4:30 to 6:30**.

• **Positive balance (minus sign on the bill):** any remaining amount on your Cruise Card will be reimbursed in cash (in the onboard currency) at the Reception - Guest Service deck 5 from **4:30 to 6:30**.

Please note that it is not possible to change your chosen payment method on the day of disembarkation.